

# WORKSHOP EVALUATING A CULTURE AND HEALTH COOPERATION PROJECT

- Evaluating/measuring: what are we talking about?
- Why evaluate?
- What can be measured and what resources are required?



# WHAT ARE WE TALKING ABOUT?

**CONSEQUENCES** 

SATISFACTION

**MEASURING** 

**EFFICIENCY** 

**EVALUATION** 

**SOCIAL** 

**IMPACT** 

STEP

**BACK** 

SOCIAL

**ANALYSIS** 

**EFFICIENCY** 

**UTILITY** 

BALANCE SHEET

**REPERCUSSION** 

DIAGNOSIS

# WHATARE WE TALKING ABOUT?

"THE SOCIAL IMPACT CONSISTS OF **ALL THE IMPACTS** (DEVELOPMENTS, SHIFTS, CHANGES,



DISRUPTIONS) OF AN ORGANISATION'S ACTIVITIES ON BOTH ITS EXTERNAL STAKEHOLDERS

(BENEFICIARIES AND/OR USERS AND/OR CUSTOMERS), WHETHER DIRECT OR INDIRECT FROM

ITS TERRITORY, AND ITS INTERNAL STAKEHOLDERS (EMPLOYEES AND/OR VOLUNTEERS), AS

WELL AS ON SOCIETY IN GENERAL. (...)

IT IS EXPRESSED IN TERMS OF INDIVIDUAL WELL-BEING, BEHAVIOURS, CAPABILITIES, SECTORAL

PRACTICES, SOCIAL INNOVATIONS AND PUBLIC DECISIONS".

(CSESS 2011, P. 8).

# WHATARE WE TALKING ABOUT?

THERE IS NO NEED TO CONFUSE

**ACHIEVEMENTS** 

WHAT WE DO

THE RESULTS

WHAT WE PRODUCE

THE IMPACT

WHAT WE CONTRIBUTE TO = CONSEQUENCES OF AN

ORGANISATION'S ACTIVITIES FOR ITS STAKEHOLDERS

# WHAT FOR?

#### WHY CARRY OUT AN IMPACT ASSESSMENT?



TO LEGITIMISE MY PROJECT

• TO PUBLICISE MY PROJECT AND ENCOURAGE OTHERS TO TAKE ACTION

• BECAUSE IT'S NECESSARY TO RECEIVE FUNDING

## WHAT FOR?

TESTIMONIAL FROM ELEANOR ROTGE,

**DEPUTY DIRECTOR OF EHPAD** 



## WHAT CAN WE ASSESS?

**CULTURE AND HEALTH** PROJECTS CAN HAVE AN **IMPACT ON SEVERAL** CATEGORIES OF PEOPLE

**PATIENTS / BENEFICIARIES** 

HEALTH / SUPPORT PROFESSIONALS / HEALTH ESTABLISHMENTS

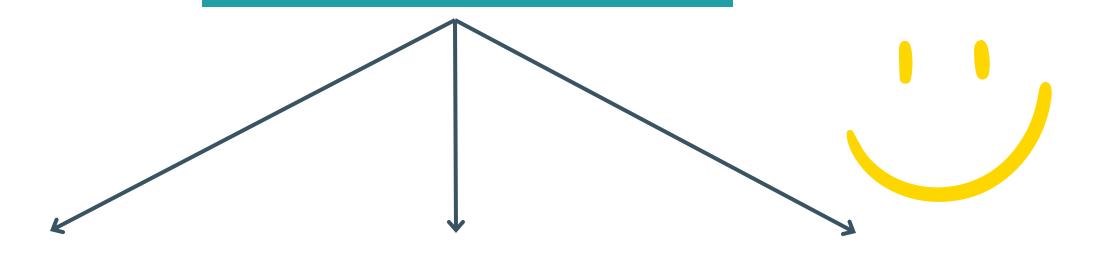
ARTISTS / CULTURAL PLAYERS / CULTURAL ESTABLISHMENTS

RELATIVES, CARERS, NEIGHBOURS, ETC.





## PATIENTS / BENEFICIARIES

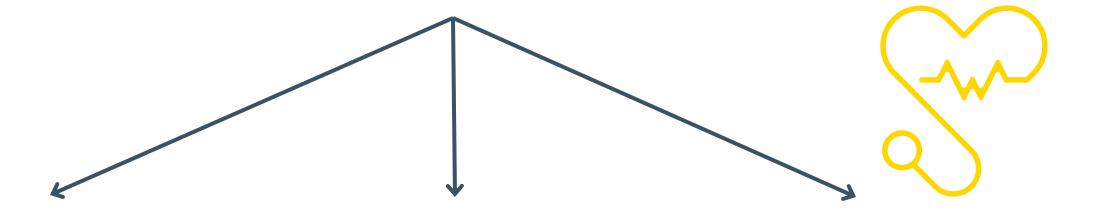


PEOPLE'S MOODS IMPROVE /
AGITATION AND BODILY
TENSION DIMINISH

CULTURAL ACTIVITIES ARE MADE EASIER PEOPLE REDISCOVER THEIR TRUE
UNIQUENESS BEYOND THE
PATIENT/PROFESSIONAL
FRAMEWORK



# HEALTH / SUPPORT PROFESSIONALS / HEALTH ESTABLISHMENTS



TEAM COHESION IS
STRENGTHENED

THE PROJECTS ENCOURAGE

DECOMPARTMENTALISATION

AND THE SHARING OF

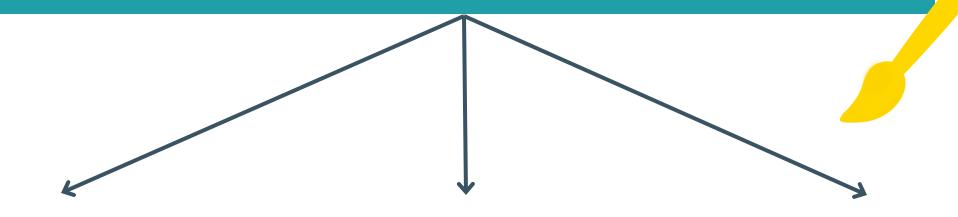
EXPERIENCE / GIVE NEW

MEANING TO THE CARE PROCESS

PROJECTS IMPROVE
ADAPTABILITY TO INDIVIDUAL
NEEDS



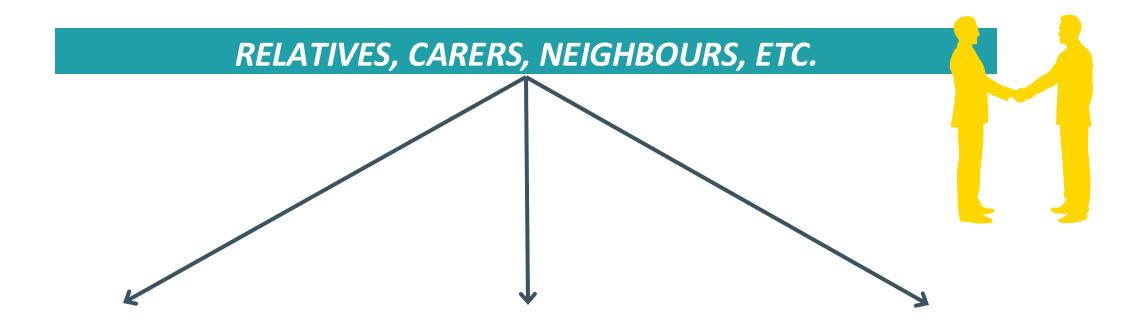
## ARTISTS / CULTURAL PLAYERS / CULTURAL ESTABLISHMENTS



COLLECTIVE EMULATION
STRENGTHENS PEOPLE'S
CREATIVE POTENTIAL

CULTURAL ACTIVITIES ARE MADE EASIER PROJECTS IMPROVE
ADAPTABILITY TO INDIVIDUAL
NEEDS





SOCIAL RELATIONS BETWEEN
INDIVIDUALS IMPROVE

CULTURAL ACTIVITIES ARE MADE EASIER PROJECTS ENCOURAGE

DECOMPARTMENTALISATION

AND THE SHARING OF

EXPERIENCE



## THE METHOD



FRAMING THE APPROACH

IDENTIFICATION OF THE DESIRED EFFECTS AND THEIR INDICATORS

CHOICE OF DATA COLLECTION METHOD AND DEVELOPMENT OF TOOLS

DATA COLLECTION AND ANALYSIS

POOLING DATA, REPORTING AND SHARING RESULTS



## FRAMING YOUR APPROACH



- FORMALISING **GOVERNANCE**: WHO IS RESPONSIBLE FOR WHAT IN SOCIAL IMPACT ASSESSMENT?
- INFORM STAKEHOLDERS OF THE ASSESSMENT
- DRAWING UP A TIMETABLE FOR IMPACT MEASUREMENT (SCOPING, COLLECTION, ANALYSIS, ASSESSMENT)
- DEFINE THE IMPACTS/EFFECTS TO BE ASSESSED IN TERMS OF RESOURCES (TIME, SKILLS, ETC.)





# MORE THAN 100 DIFFERENT METHODS ARE POSSIBLE! JUST TO NAME A FEW:

THE QUESTIONNAIRE

**INTERVIEWS** 

**COMMENTS** 

LITERARY REFERENCES



### STANDARD TOOLS CREATED BY THE CENTRE

#### A METHODOLOGICAL GUIDE DETAILING THE ENTIRE METHODOLOGY

1-	Préambule	
2-	Egrinalisation des ressources	
1° E	BIBLIOGRAPHIE MÉTHODOLOGIQUE INDICATIVE SUR LA MESURE D'IMPACT SOCIAL	2
2° Qui peut réaliser la mesure d'impact social du projet culture et santé ?		Ę
<u>3-</u>	CALENDRIER DE L'ÉVALUATION	
<u>4-</u>	FORMALISATION DE LA QUESTION ÉVALUATIVE	
1° I	LES OBJECTIFS ET IMPACTS RECHERCHÉS	
<b>2</b> °	LE CONTEXTE DE L'ÉVALUATION DE L'IMPACT SOCIAL	
3° La question évaluative		7
5-	Prise en main du référentiel d'évaluation	
<u>6-</u>	RÉCOLTE DES DONNÉES ; LES OUTILS	
1° Le questionnaire		10
2° L'OBSERVATION		12
4°	LES CITATIONS	12
<u>7-</u>	Utiliser les données récoltées	15
1° I	LES DONNÉES QUANTITATIVES	15
2° Les données qualitatives		15
3° I	Utiliser le tableau de collecte finale	15
<u>8-</u>	La valorisation des résultats	10
9-	Conclusion	16



EACH OF THE STANDARD TOOLS PROPOSED BY THE CENTRE CAN AND MUST BE ADAPTED TO SUIT THE NEEDS OF THE PEOPLE IT CARES FOR AND THE DESIRED EFFECTS.



THE STANDARD TOOLS SHOULD NOT BE USED DIRECTLY, BUT A COPY SHOULD BE CREATED BEFOREHAND SO THAT IT CAN BE MODIFIED AS REQUIRED.



IN THIS GUIDE YOU WILL FIND TIPS AND ADVICE ON HOW BEST TO CARRY OUT YOUR IMPACT MEASUREMENT.



## DATA ANALYSIS



1

CHOOSING WHICH DATA TO KEEP AND WHICH NOT TO KEEP

2

GATHER QUANTITATIVE DATA IN GRAPHICAL FORM

3

COMPILE THE NECESSARY DATA IN A TABLE TO FACILITATE REFLECTION AND FINAL DRAFTING



### WHO DO YOU WANT TO COMMUNICATE WITH?

FOR WHAT PURPOSE(S)?

ON WHAT MEDIA?

## MAKING THE MOST OF DATA



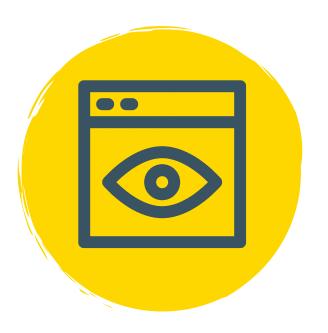


#### THE WRITTEN WORD:

- REPORT
- SUMMARY TEMPLATE
- POSTERS
- COMPUTER GRAPHICS

••••

Arts & Wellbeing
As a Creative Business
and Future Livelihood



#### **AUDIOVISUAL:**

- FILM
- PODCAST
- VIDEO
- INTERVIEWS

••••



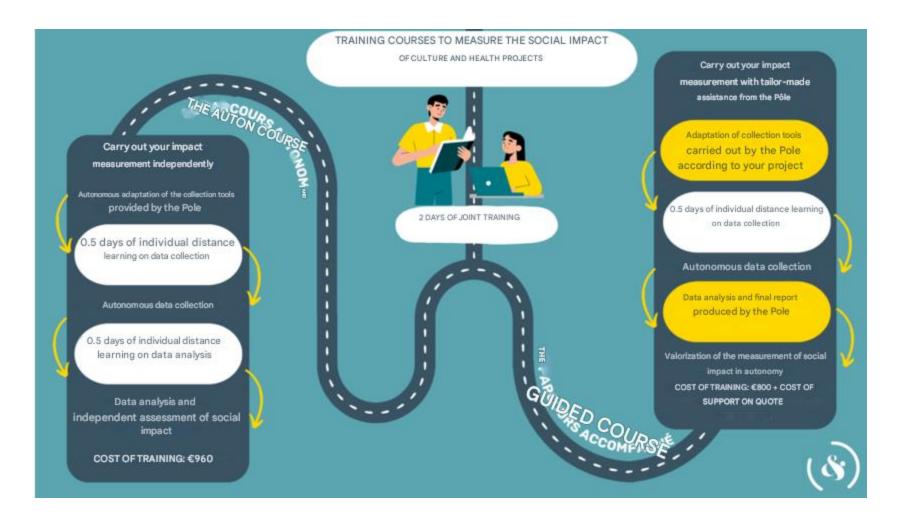
#### **INFORMATION TIME:**

- ROUND TABLES
- CONFERENCES
- **MEETINGS**

• • • •



## TO FIND OUT MORE



HTTPS://CULTURE-SANTE-NA.COM/NOS-EXPERTISES/FORMATIONS/MESU RE-IMPACTS/



